GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:7485
ANSWERED ON:15.05.2000
TELEPHONE CONNECTIONS IN DELHI
MANIKRAO HODLYA GAVIT

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether M.T.N.L. issue O.B. on the day of the booking itself with the telephone exchanges and in addition to it issue a letter that the area is not technically feasible and thus it takes 8 and 12 months time to install a connection;

(b) if so, whether MTNL is duping the applicants interest on the money deposited for the booking is not provided to the subscribers;

(c) the number of such O.B.s in Delhi which were issued six months back yet the connections have not been provided; and

(d) the steps proposed to be taken by the Government in this regard?

Answer

MINISTER OF STATE FOR COMMUNICATIONS

(SHRI TAPAN SIKDAR)

(a) Sir, the OB`s are issued on the day of registrationfor new telephone connections in MTNL Delhi on the availability of exchange capacity. Meanwhile; if the area is technically non feasible the subscriber is being informed in writing about the time by which the telephone connection is likely to be energised. However issuance of OB`s in technically non-feasible areas has been stopped temporarily from 1st May 2000 onwards.

(b) No, Sir. Subscribers are being paid interest on the amount deposited for new telephone connection from the date of registration upto the date of installation of telephone connection.

(c) 2734 OB`s issued six months back or prior thereto were pending as on 30.4.2000 in MTNL Delhi.

(d) The following steps are being taken to clear the pending OB`s.

(i) Installation of new telephone exchanges or expansion of existing ones.

(ii) Laying of underground cables in technically non feasible areas.

(iii) Use of Pair Gain System.

(iv) Use of Second Remote Switches.

(v) Use of Digital Line Concentrators (DLC`s). in place of copper based cables.